

QUALITY POLICY

The companies comprising the Materials Area: Andaluza de Morteros, S.A.U. (ANDEMOSA), Áridos y Reforestación, S.A.U., Cantera Sillero, S.A.U., Áridos La Ventilla, S.L.U., like all the companies that make up the SANDO Group, consider Quality a key element of their company philosophy and consider it to be a strategic advantage for winning and consolidating new clients and geographical areas of operation.

The Quality Policy is based on the Quality Management Principles defined in the international standard UNE-EN ISO 9000:2015 and, in turn, guides the Quality System toward compliance with the applicable requirements of the UNE-EN ISO-9001:2015 standard that apply to the Company's activities, in addition to the Instructions, Regulations, and Specific Systems of the certifying entities.

The Company combines its focus on the Client with its commitments to shareholder profitability, partnerships with collaborating and competing companies, employee satisfaction, public image, respect for the environment, and good relations with the community wherever it operates.

The Company is committed to meeting the Client's explicit and implicit requirements, as well as legal and regulatory requirements.

A basic foundation of the Company's relationship with its Clients is the consolidation and increase of their overall satisfaction, acting on the factors that determine the perception these Clients have of the Company's performance. Therefore, the Company is committed to continuously improving the effectiveness of its Quality System.

The Company's **general quality objectives**, which the Management Committee implements annually in concrete and quantifiable goals, are as follows:

1. Increase the competence and awareness of its own and subcontracted personnel.
2. Optimize production and organizational processes by incorporating better technologies and resources, adjusting deadlines, reducing costs, improving coordination among stakeholders, and eliminating non-value-adding operations, such as unnecessary bureaucratic procedures.
3. Consolidate and improve relationships with our current and potential Clients by advancing communication with them and understanding their needs, specific characteristics, and operating methods.
4. Adapt our response capacity to the needs of each client.
5. Incorporate technologies that facilitate data analysis and information processing.
6. Develop relationships with competitors and collaborate, both commercially and technically.
7. Ensure supplier and subcontractor management allows us to increase our technical capabilities and profitability, both for them and for us.

20.01.2025